



# Royal Newcastle Aero Club

Windsock Tales...  
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## Hello Everyone,

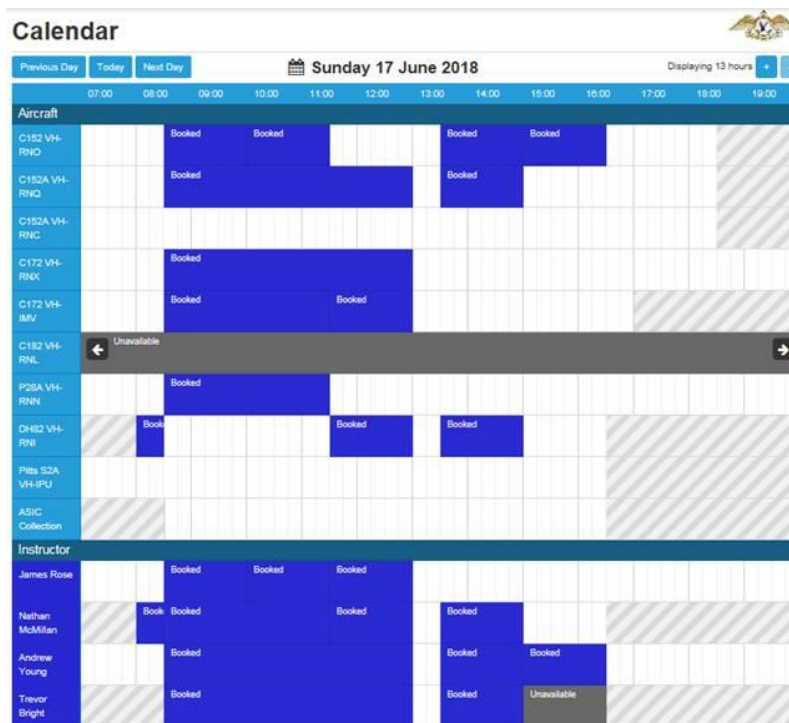
Welcome to “RNAC Windsock Tales”, #019.

This edition will focus on a significant RNAC development that I believe has the potential to improve fleet and RNAC resource utilisation. It’s a subject that has been on the board room table for some time with at least one unsuccessful attempt back in the late 90’s.

Of more recent times, Club member Evan Rose and RNAC Instructor, James Rose, (*no relation, just coincidence*) have been trialing a new online booking system with excellent results to date. The concept was put to the board, and with unanimous support the new system is now working in parallel with the traditional paper booking sheet.

The system is online and anyone with an account can login and see the availability of aircraft and instructors.

See the snap shot below for June 17 2018. This is real data, taken at 14:02 on Friday 8<sup>th</sup> June.



To date, only a small number of RNAC members have had the access whilst we go through the testing period. It's now time to make the system available for those members who feel this may be helpful...

## The following should be noted...

- You do not have to use this system.
  - If you wish to phone the club and book aircraft or instructors you can and this option will always be available.
- The new system is still in the "*Trial Period*" so that means we are still learning, and finding the pros and cons.
  - All online bookings need to be verified by RNAC staff during business hours.
  - If in doubt, phone the club the following day.
  - Email confirmation will be sent back to you, once cleared by RNAC.
  - Once confirmed your booking will appear on the calendar.

## What we need...

- If you are an active, RNAC flying member that hires RNAC aircraft or instructors, we would like to invite you to register with the office so you can use this system.
- If you wish to participate, please reply to this email using the following email address, [instructor@rnac.com.au](mailto:instructor@rnac.com.au)
- You will receive a reply from the Club with your login details.
- The attached document is a "*Members, Operating Manual*" for the new system and will cover the basics to get started.
  - It is not complicated.
  - It is very intuitive once the general layout is clearly understood.
  - At a later date this will be available from the Club's web site.

We hope the trial is successful and we intend to run an online survey in about 6 weeks to gain overall feedback and membership feeling regarding this project.

## Final note...

I really need to express a sincere thank you to both Evan and James on this project. Their efforts and commitment has exceeded what might normally be considered as member involvement or staff activities. The potential here is huge for both RNAC and the convenience of members. This really is a step up for our Club. Thank you again, Evan and James.

Very kind regards, Trevor.

**Director and Life Member.**  
**Royal Newcastle Aero Club**



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